



Congratulations! on your purchase of our beautiful Live Butterflies!

We know you're eager and excited to explore this box and maybe have a peek at your butterflies, but first we ask that you read these few but valuable instructions.

First

Locate the Freeze Pack. You may need to remove or disassemble any shipping materials (popcorn, etc.). It is important that the shipping materials be put back after.

Next

Check the Freeze Pack. It will likely be thawed. Place the Freeze Pack in the freezer to refreeze. If a freezer is unavailable, fill a plastic bag full of ice; just be sure to not get the butterfly boxes wet!

Last

Continue to store in a cool room at or below 74°F. For very hot or humid weather, try the basement, a wine cellar, tile or linoleum floors, or even inside a dry bathtub

COOL

Caution: Do not apply direct heat.

Now that you have inspected and attended to the Freeze Pack, you will at some point in the day need to **recheck** the pack to insure it is still cold. Refreeze if necessary.

Weather

Traveling? Be sure to transport your butterflies in the **original shipping box or a portable cooler**. If travel is long or the event is in the afternoon or evening of the next day, then **refreeze** the pack the night before and replace it in the morning. **Avoid** leaving your butterflies in direct sunlight or prolonged exposure to high heat. (No parked cars, etc).

Cold (less than 60°F for Monarchs and 70°F for Painted Ladies) or Rainy? Keep the butterflies in a warm room (74-80°F) while the ceremony or party is taking place for as long as possible. A portable heater in a closed room will be sufficient to bring the room temperature to about 75-80°F, but avoid letting the heater blow directly on the butterflies. **Important:** Please try to make the 'warm-up' gradual instead of a sudden change from extreme cold to high heat.

Fly Away...! The time draws near! So, at about **2 hours prior** to the release time, remove the butterflies from the original shipping container. Display them in a basket or transfer them to another container. Be creative! You may hear a bit of movement, do not be alarmed, they are living creatures and this is perfectly normal.

Ideas, Suggestions! If you want to position a butterfly for close-up photos of your choice, simply place the desired number of butterflies (kept in their original packages) into the refrigerator **for 20 to 30 minutes**. This brings down their body temperature. You will have approximately 30 seconds before each butterfly warms up enough to take flight!

Return Policy for Monarch Butterflies Only. If for some reason some of the butterflies arrive dead or are dead at the time of release, you may return them within 30 days of receipt for a prorated refund per butterfly (not including extras). **This return policy is for monarchs only.** Please return via standard mail to: